

## HOW AND WHERE TO BOOK

As well as telephoning our office on **(01787) 310574/310584** Monday to Saturday, you can also book with the driver on any of our excursions. Payment can be made by either cash, cheque or credit/debit card. Should you wish to contact us our address is:

**FELIX TAXIS & CO, 8 WINDMILL HILL, LONG MELFORD, SUDBURY, SUFFOLK, CO10 9AD.**

Alternatively, you may wish to book with one of our agents listed below:

**TOURIST INFORMATION, THE LIBRARY, MARKET HILL, SUDBURY**  
9:30am – 4:30pm Monday – Thursday. 9:30am – 4:00pm Friday and  
10:00am – 3:30 pm Saturday.

**HUDGIES HARDWARE, 3 HIGH STREET, CLARE**  
Anytime during shop opening hours.

**HAVERHILL ARTS CENTRE, HIGH STREET, HAVERHILL**  
10:00am – 5:00pm Monday to Saturday.

**PLEASE NOTE:** Haverhill prices are the same as those for the Sudbury area unless otherwise stated. Haverhill prices are marked with **H** in the brochure.

## AVAILABLE FOR PRIVATE HIRE

Taxis  
8 – 39 Seater Modern Coaches  
27 Seater Vintage Bedford OB Coaches  
Retro Coaches  
Wedding cars  
Airport Transfers  
Free Quotations Given With No Obligation

We also have vehicles that have been adapted to accommodate wheelchair users.

All of our vehicles enable a safe, comfortable journey and are driven by an experienced driver who will be pleased to assist you.

## GENERAL INFORMATION & CONDITIONS

1. All seats **MUST** be pre-booked and paid for in advance. This will ensure that the driver can complete all of the pick-ups promptly. We will hold bookings for 10 working days from when you make your reservation. If after 10 days, we have not received payment the booking will be removed.
2. When booking please refer to the codes on the reverse of **this** brochure. This will indicate your pick up time.
3. We aim to offer the best and prompt service possible. To do this we ask that our passengers ensure that they are waiting at their collection points at least **5 minutes before** the times stated on their tickets. If you are not at your pick up point on time, we cannot wait.
4. If for any reason you are unable to go on an excursion for which you have booked, please telephone the office to let us know as soon as possible.
5. Refunds will not be given unless an excursion is cancelled by us.
6. All seats will be allocated by the driver from a pre prepared seating plan, this ensures that families and groups of passengers can sit together. Please be advised that where seatbelts are provided, by law, they must be worn at all times
7. There is absolutely **NO SMOKING, NO EATING & NO DRINKING** on any of our vehicles.
8. We reserve the right to cancel any excursion.
9. Children must be accompanied on all excursions.
10. Fares do not include food, drink or admission to venues unless otherwise stated.
11. We politely request that our driver, staff and other passengers are treated with respect at all times.
12. Details are correct at the time of printing. Felix Coaches cannot be held responsible for the possible closure of attractions without notice or any other circumstances beyond our control.